



Sterlite

The Oracle WebCommerce / Endeca Experts

Motorola Solutions Saves Big with Custom Web Commerce Implementation on Oracle's ATG Platform which includes Self Service Products

Motorola Solutions manufactures and provides services providing mission critical communication services to business and governmental customers. Through leading edge innovation and communication technology it is a global leader that enables its customers to be their best in the moments that matter. Web Commerce for this Motorola is mission critical and no simple vanilla out of the box requirement or implementation. Motorola Solutions has partnered with Sterlite in performing customizations on the Oracle "ATG" Web-Commerce Platform allowing for advanced security and security layers capabilities required by governmental customers while leveraging the same platform allowing for a uniform enterprise class and centralization of content, taxonomy and core services support all Motorola Solutions product for (service and commerce).

Challenges:

- Integrate product support knowledge base contents and taxonomy information into single enterprise system, delivering greater scalability and lower total cost of ownership.
- Establish security mechanism to eradicate unauthorized access to secured contents.
- Make it easy for customers to seamlessly access the web application features through single-sign-on (SSO).
- Provide more user-friendly and flexible user interface for customers, promoting customer self-service and access to real-time information.
- Accelerate web application development time, reducing delivery time.
- Integrate legacy user registration workflow processes to automate business process and maximize operational efficiencies.
- Minimize system customizations leveraging out-of-the-box features and existing company's technology stack.

ORACLE®

PARTNERNETWORK

Sterlite is a certified Oracle Gold partner and an SBA 8a Certified Minority business.

Motorola Solutions saves an estimated \$100K weekly with Sterlite Solutions

"The Sterlite delivery team delivered functionality our vendor said would not be possible in our timeframe requirement"

Sample of services used by Motorola:

- Sterlite ATG day 2 Support services
- Sterlite WebCommerce implementation services
- Sterlite assessment and requirements analysis
- Sterlite legacy migration to Oracle platform services
- Sterlite enterprise integration services
- Sterlite identify and WebCommerce security customization

